



# FIRST MERIDIAN

## **General Terms and Conditions – First Meridian NV Consultancy**

### **1. Consultancy Services and Payment**

- 1.1. All consultancy services provided by First Meridian NV must be agreed upon in writing before commencement.
- 1.2. Fees for consultancy services will be specified in the service agreement or proposal provided to the client.
- 1.3. Payment terms, including advance payments, milestones, or full prepayment, will be outlined in the agreement.
- 1.4. Services will only commence upon receipt of agreed-upon payment or a formal agreement detailing payment terms.

### **2. Cancellation and Refund Policy**

- 2.1. Cancellations made at least thirty (30) calendar days prior to the agreed consultancy start date are eligible for a full refund, if applicable.
- 2.2. Cancellations made between fourteen (14) and twenty-nine (29) calendar days before the service start date may be eligible for a partial refund, subject to incurred costs.
- 2.3. Cancellations made less than fourteen (14) calendar days before the service start date are not eligible for a refund.
- 2.4. If a client cancels a service that has already commenced, any payments made are non-refundable, and any outstanding fees must still be paid in accordance with the agreement.
- 2.5. Refunds, where applicable, will be processed within a reasonable timeframe and returned via the original payment method.

### **3. Service Modifications and Changes**

- 3.1. First Meridian NV reserves the right to adjust consultancy schedules or deliverables due to unforeseen circumstances, including but not limited to force majeure.
- 3.2. In the event that First Meridian NV is unable to fulfill its consultancy obligations, clients will be offered alternative arrangements or, where applicable, a refund for unrendered services.
- 3.3. Clients requesting changes to the scope of work must do so in writing, and any additional costs or time extensions will be agreed upon separately.

### **4. Client Responsibilities**

- 4.1. Clients must provide accurate and timely information required for the consultancy services.
- 4.2. Clients must adhere to agreed schedules and fulfill any obligations outlined in the service agreement.
- 4.3. First Meridian NV reserves the right to terminate services if the client fails to meet its responsibilities, without liability for any resulting losses.

### **5. Liability and Indemnity**

- 5.1. First Meridian NV shall not be held liable for any indirect, incidental, or consequential damages resulting from consultancy services, except in cases of proven gross negligence or misconduct.



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5.2. Clients agree to indemnify First Meridian NV against any claims arising from the use or implementation of the consultancy services provided.

## **6. Governing Law**

6.1. These terms and conditions shall be governed by and interpreted in accordance with the laws of Suriname.

6.2. Any disputes arising from these terms shall be settled in the competent courts of Suriname. For further inquiries, please contact First Meridian NV via the contact details provided on our website ([www.firstmeridian.nl](http://www.firstmeridian.nl)).